



Smartheducation Learner Rules & Guidelines

These rules are designed to create a safe, respectful, and productive online learning environment that supports every learner's success in Mathematics.

1. Attendance and Punctuality

- Learners must attend all scheduled online lessons.
- Learners must log in on time and remain for the full duration of the lesson.
- Absences must be communicated in advance through a parent/guardian where possible.
- Repeated late arrival or absenteeism may affect continued participation in the programme.

2. Online Learning Preparedness

- Learners must have a working device, stable internet connection, and charged battery before lessons begin.
- All required materials (exercise book, stationery, calculator where applicable) must be ready.
- Learners must log in using their real names for identification purposes.

3. Classroom Conduct and Respect

- Learners must treat educators and fellow learners with respect at all times.
- Disruptive behaviour, inappropriate language, bullying, or disrespect will not be tolerated.
- Learners must follow educator instructions during lessons.
- Microphones should be muted unless permission is given to speak.

4. Participation and Engagement

- Learners are expected to participate actively in lessons, discussions, and activities.
- Questions are encouraged, and learners should ask for clarification when they do not understand.
- Cameras should be switched on where possible to support engagement, unless otherwise instructed.

5. Academic Responsibility

- Learners must complete all classwork, homework, and assigned practice tasks.
- Learners are responsible for revising work covered in lessons.
- Missed work due to absence remains the learner's responsibility.

6. Academic Integrity

- All submitted work must be the learner's own.
- Cheating, copying, or plagiarism is strictly prohibited.
- Any form of dishonesty may result in disciplinary action.

7. Use of Technology

- Devices must be used strictly for learning purposes during lessons.
- Use of social media, games, or unrelated websites during lessons is not permitted.
- Screen recording, screenshots, or sharing lesson content without permission is prohibited.

8. Communication

- Learners must check messages, announcements, and feedback shared by Smartheducation.
- Communication must be respectful and appropriate on all platforms.
- Concerns or challenges should be communicated politely to the educator.



9. Dress Code (Online Learning)

- Learners must dress modestly and appropriately for online lessons.
- Pyjamas, offensive clothing, or inappropriate attire are not permitted.

10. Consequences for Non-Compliance

Failure to comply with these rules may result in:

- Verbal or written warnings
- Temporary removal from a lesson
- Parent/guardian notification
- Suspension or termination of programme access in serious or repeated cases

11. Commitment to Growth

Smartheducation expects learners to:

- Show commitment, discipline, and a positive attitude
- Persevere through challenges
- Take responsibility for their own learning

By enrolling in the Smartheducation programme, learners agree to abide by these rules and guidelines to ensure a productive and respectful learning experience for all.